



For more information,  
call Experian at  
**1-866-926-9803**

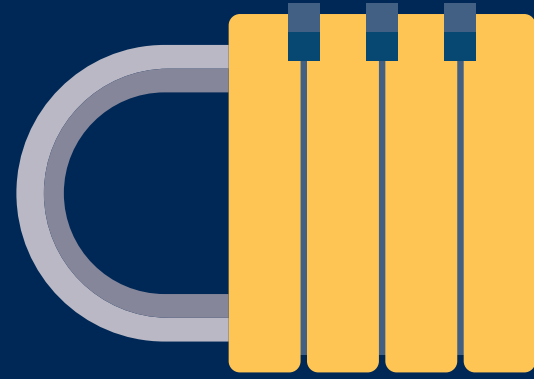
Experian is an independent vendor that administers identity protection services on behalf of BlueCare Tennessee.

1 Cameron Hill Circle  
Chattanooga, Tennessee 37402  
bluecare.bcbst.com

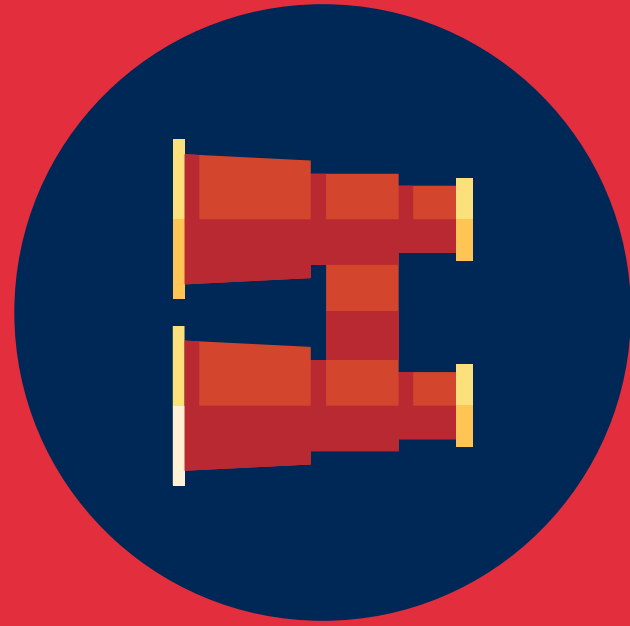


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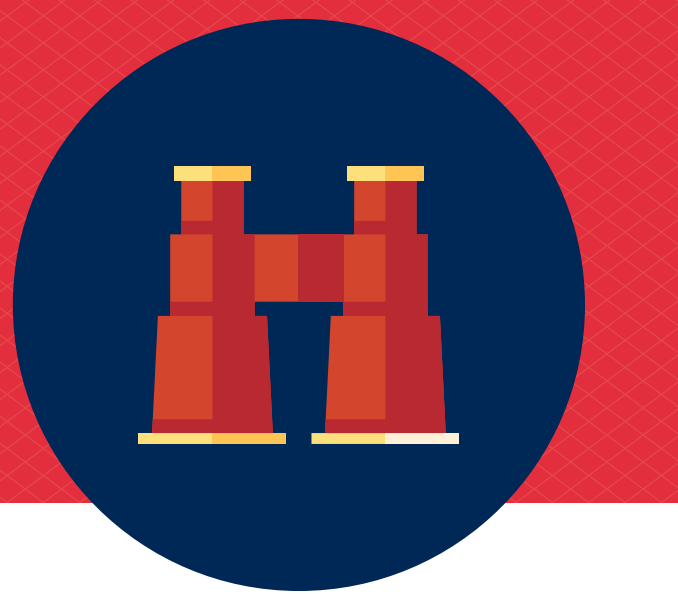
**BLUECARE TENNESSEE IS  
HELPING PROTECT  
YOUR IDENTITY.**



**FREE  
IDENTITY PROTECTION**



# FREE IDENTITY PROTECTION



## WE'RE SERIOUS ABOUT PROTECTING YOUR PRIVATE AND PERSONAL INFORMATION.

So we're working with Experian, one of the world's leading financial firms. Their free services for you include:

- ☐ ProtectMyID -
  - Credit monitoring
  - Fraud protection and support  
*Each covered member age 18 or older will need to sign up on their own.*
- ☐ FamilySecure –
  - Credit monitoring for all children under age 18 in your home

### To sign up for these services:

- ☐ Visit [bluecare.bcbst.com](http://bluecare.bcbst.com).
  - Log in to your BlueAccess<sup>SM</sup> account.
  - Click on the ID Protection link.
  - You'll be taken to a secure site to enroll in the services.
- ☐ Or call Experian at 1-866-926-9803.
- ☐ You will need to use Engagement Reference #PC101139 for ProtectMyID (for those 18 or older).
- ☐ Or use Engagement Reference #PC101140 for FamilySecure (for those under age 18 in your home).

¿Habla español y necesita ayuda con esta carta?  
Llámenos gratis al **BlueCare 1-800-468-9698**.  
Llámenos gratis al **TennCareSelect 1-800-263-5479**.

**We do not allow unfair treatment in TennCare<sup>SM</sup>.**  
No one is treated in a different way because of race, color, birthplace, religion, language, sex, age, or disability. Do you think you've been treated unfairly? Do you have more questions or need more help? If you think you've been treated unfairly, call the Tennessee Health Connection for free at **1-855-259-0701**.

If you have a hearing or speech problem you can call us on a TTY/TDD machine. Our **TTY** number is **711** and ask for **888-418-0008**.

### Do you need help with this information?

Is it because you have a health, mental health, or learning problem or a disability? Or, do you need help in another language? If so, you have a right to get help, and we can help you. Call **BlueCare** Customer Service at **1-800-468-9698** for more information. Call **TennCareSelect** Customer Service at **1-800-263-5479** for more information.

Do you have a **mental illness and need help with this information?** The TennCare Advocacy Program can help you. Call them for free at **1-800-758-1638**.

**Need help in another language?** You can call **BlueCare** for assistance in any language at **1-800-468-9698**. Call **TennCareSelect** for assistance in any language at **1-800-263-5479**. Interpretation and translation services are free to TennCare members.

### Foreign Language Lines

call if you need help and need to speak with someone in one of these languages:

العربية (Arabic)	1-800-758-1638
Bosanski (Bosnian)	1-800-758-1638
كوردی – بادینانی (Kurdish-Badinani)	1-800-758-1638
كوردی – سۆرانی (Kurdish- Sorani)	1-800-758-1638
Soomaali (Somali)	1-800-758-1638
Español (Spanish)	1-800-758-1638
Người Việt (Vietnamese)	1-800-758-1638



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