



Not an insurer, an independent licensee of the Blue Cross BlueShield Association.

bluecare.bcbst.com
Resource Parent Line: 1-888-422-2963
Network Provider Outside Tennessee:
1-800-676-2583 (BLUE)
Provider Service: 1-800-276-1978
Prior Authorization: 1-800-711-4104
Advanced Radiological Imaging Auth:
1-877-791-4101
24/7 Nurseline*: 1-800-262-2873

*Not BlueCross BlueShield products

Providers: File all claims with local BCBS Plan.

Prior Authorization is required for certain services. Benefits will not be provided for unauthorized services or for non-emergency services provided by out-of-network providers.

Blue Care Tennessee Claims Service Center
1 Cameron Hill Circle Suite 0002
Chattanooga, TN 37402-0002

Members: Always show this card and tell your provider to check for prior authorization. Remember, you get your care from your primary care provider (PCP) listed on the front of this card, except in an emergency. Call your PCP within 24 hours of any emergency care.
This card is for identification, not for proof of eligibility.

704 (05/13)