



STATE OF TENNESSEE  
DIVISION OF TENNCARE  
310 Great Circle Road  
NASHVILLE, TENNESSEE 37243

This notice is to advise you of information regarding the *TennCare Pharmacy Program*.

**Please forward or copy the information in this notice to all providers  
who may be affected by these processing changes.**

This notice is being sent to notify you of changes for the TennCare pharmacy program. We encourage you to read this notice thoroughly and contact Magellan's Pharmacy Support Center (866-434-5520) should you have additional questions.

**Removal of agents from list of branded agents classified as generics**

**Effective April 1, 2019**, the following agent will be removed from the list of branded agents classified as generics. **Any requests for these brand name agents will require a new prior authorization effective April 1, 2019.**

- FOSRENOL chewable tabs
- ONFI oral suspension <sup>PA</sup>

**In order to facilitate transition to the generic products, the following generic products will pay at point of sale for patients with existing prior authorizations. Please transition your patients to the generic products as soon as possible to allow minimal disruption for the patient and avoid unnecessary delays at the pharmacy.**

- lanthanum carbonate chewable tab
- clobazam oral suspension <sup>PA</sup>

**Tennessee Medicaid ID Notification**

In accordance with federal regulations released by the Centers for Medicare and Medicaid Services (CMS), all **prescribing providers** and **dispensing pharmacies** serving TennCare members must have a valid Tennessee Medicaid ID. TennCare has been working to communicate and implement these new regulations with our TennCare providers. TennCare is providing this additional update to all providers who may provide care and pharmacies who may dispense medications to TennCare members.

**Effective October 15, 2018, TennCare stopped covering prescriptions written by a prescriber without a valid Tennessee Medicaid ID.**

Providers that need a Medicaid ID are can register through the TennCare electronic registration portal, found at: <https://www.tn.gov/tenncare/providers/provider-registration.html>.

**Effective January 15, 2019, all pharmacies participating in the TennCare pharmacy network must have a valid TennCare issued Medicaid ID. Failure to obtain a valid Medicaid ID will result in rejected claims.**

Pharmacies that need a Medicaid ID are can register through the TennCare electronic registration portal, found at: <https://www.tn.gov/tenncare/providers/provider-registration.html>.

If you have any questions about provider or pharmacy registration, please contact TennCare Provider Registration via email at [Provider.Registration@tn.gov](mailto:Provider.Registration@tn.gov) or by phone at 1-800-852-2683 option 5.

**GUIDE FOR TENNCARE PHARMACIES: OVERRIDE CODES**

<b>OVERRIDE TYPE</b>	<b>OVERRIDE NCPDP FIELD</b>	<b>CODE</b>
Emergency 3-Day Supply of Non-PDL Product	Prior Authorization Type Code (D.0 461-EU)	8
Hospice Patient (Exempt from Co-pay)	Patient Residence ( D.0 384-4X)	11
Pregnant Patient (Exempt from Co-pay)	Pregnancy Indicator (D.0 335-2C)	2
Titration Dose Override for the following select drugs/drug classes: oral oncology agents, anticonvulsants, warfarin, low molecular weight heparins, theophylline, Selective Serotonin Reuptake Inhibitors (SSRIs), Selective Norepinephrine Reuptake Inhibitors (SNRIs), atypical antipsychotics (except clozapine/Clozaril®), Hizentra®, Vivaglobin® - process second Rx for the same drug within 21 days of initial Rx with an override code to avoid the second Rx counting as another prescription against the limit.	Submission Clarification Code (D.0 42Ø-DK)	2
Titration Dose Override for the following select drugs/drug classes: clozapine/Clozaril®, Suboxone®, Zubsolv® and buprenorphine- will allow up to five prescription fills to process for the same drug within a month of the initial prescription without the subsequent fills counting against the enrollee’s monthly RX limit.	Submission Clarification Code (D.0 42Ø-DK)	6

**Important Phone Numbers:**

Tennessee Health Connection	855-259-0701
TennCare Fraud and Abuse Hotline	800-433-3982
TennCare Pharmacy Program Fax	888-298-4130
Magellan Pharmacy Support Center	866-434-5520
Magellan Clinical Call Center	866-434-5524
Magellan Call Center Fax	866-434-5523

**Helpful TennCare Internet Links:**

Magellan: <https://tenncare.magellanhealth.com>  
TennCare website: [www.tn.gov/tenncare/](http://www.tn.gov/tenncare/)

Please visit the Magellan TennCare website regularly to stay up-to-date on changes to the pharmacy program.

For additional information or updated payer specifications, please visit the Magellan website at:

<https://tenncare.magellanhealth.com> then click on pharmacy and choose program information from the drop down menu. Please forward or copy the information in this notice to all providers who may be affected by these processing changes.

<b>Thank you for your valued participation in the TennCare program.</b>
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