



STATE OF TENNESSEE  
DIVISION OF TENNCARE  
310 Great Circle Road  
NASHVILLE, TENNESSEE 37243

This notice is to advise you of information regarding the *TennCare Pharmacy Program*.

**Please forward or copy the information in this notice to all providers who may be affected by these processing changes.**

This notice is being sent to notify you of changes for the TennCare pharmacy program. We encourage you to read this notice thoroughly and contact Magellan's Pharmacy Support Center (866-434-5520) should you have additional questions.

As part of a larger strategy to address the increasing negative health outcomes associated with the opioid epidemic in Tennessee, TennCare will be implementing changes for Narcan Nasal Spray, effective November 1, 2018.

**Changes to Prior Authorization Criteria for the Preferred Drug List (PDL) effective November 1, 2018:**

Effective, November 1, 2018, claims for Narcan Nasal Spray <sup>PA, QL</sup> will no longer require prior authorization for members meeting the following criteria:

- Members with a paid claim for any agent in the short-acting narcotic or long-acting narcotic POL class in the previous 365 days
- Members with any of the following diagnoses in the medical history in the previous 365 days or ICO-10 submitted with the claim:
  - Alcohol related disorders
  - Opioid related disorders
  - Cannabis related disorders
  - Sedative, hypnotic or anxiolytic related disorders
  - Cocaine related disorders
  - Poisoning by, adverse effect of, and underdosing of narcotics and psychodysleptics

**Important Phone Numbers:**

TennCare Family Assistance Service Center	866-311-4287
TennCare Fraud and Abuse Hotline	800-433-3982
TennCare Pharmacy Program Fax	888-298-4130
Magellan Pharmacy Support Center	866-434-5520
Magellan Clinical Call Center	866-434-5524
Magellan Call Center Fax	866-434-5523

**Helpful TennCare Internet Links:**

Magellan: <https://tenncare.magellanhealth.com>

TennCare website: [www.tn.gov/tenncare/](http://www.tn.gov/tenncare/)

Please visit the Magellan TennCare website regularly to stay up-to-date on changes to the pharmacy program.

For additional information or updated payer specifications, please visit the Magellan website at:

<https://tenncare.magellanhealth.com> then click on pharmacy and choose program information from the drop-down menu. Please forward or copy the information in this notice to all providers who may be affected by these processing changes.

**Thank you for your valued participation in the TennCare program.**