

TENNCARE MEDICAID ID REQUIRED FOR PHARMACIES

January 15, 2019

In accordance with federal regulations released by the Centers for Medicare and Medicaid Services (CMS), all **pharmacies** dispensing medications to TennCare members must have a valid Tennessee Medicaid ID. TennCare has been working to communicate and implement these new regulations with our prescribing and dispensing providers. This additional update is for all TennCare and CoverKids providers:

Not all pharmacies have registered as a provider with TennCare. Unregistered providers will receive one more notice prior to having claims denied at point-of-sale. Contact TennCare Provider Registration at <https://www.tn.gov/tenncare/providers/provider-registration.html> in order to prevent this denial.

This requirement applies to all pharmacies participating with MagellanRX and Express Scripts pharmacy networks and subsequent PBMs network contracts and servicing TennCare or CoverKids members.

Pharmacies that need a Medicaid ID are can register through the TennCare electronic registration portal, found at: <https://www.tn.gov/tenncare/providers/provider-registration.html>. Once on the portal, please follow the steps below to obtain a Medicaid ID for a pharmacy:

1. Select the "All Other Provider Registration Information" link
2. Click the "Create an Account" on the left-hand side link to start registration. Note, once clicked, "Enter Provider Info" should be highlighted in green at the top of the page.
3. The following questions must be answered accordingly:
 - For "Are you an existing TennCare provider?" pharmacies without a current Medicaid ID should select "No" stating they are not an existing provider.
 - Under the "Category" dropdown menu, "Entity/Facility" should be selected.
 - For "Type", there are two options available for pharmacies. Select the appropriate type based on the following options:
 - A. "Pharmacy –No DME" – if the NPI is for a retail pharmacy only
 - B. "Pharmacy with DME billed under the same NPI" – if DME services and retail pharmacy are billed under the same NPI
4. Enter all requested information and hit "Next" to continue and provide additional information

If you have any questions, please contact TennCare Provider Registration via email at Provider.Registration@tn.gov or by phone at 1-800-852-2683 option 5.

Pharmacies that have or are in the process of registering for a TennCare Medicaid ID may disregard this notice.