



Community Outreach Provider/Agency Referral Fax Form

Providers or agencies interested in partnering with BlueCare Tennessee can fill out and FAX this form.

Phone Number: **1-800-771-0217** Fax Number: **1-423-591-9165**

BlueCare Tennessee strives to utilize its resources in helping members achieve a better quality of life, and identifying health care needs early — before serious health conditions develop or deteriorate. BlueCare Tennessee has developed proven outreach strategies that emphasize the importance of health care and the necessity of preventive care.

Geographically located throughout the state of Tennessee, BlueCare Tennessee is committed to creating an effective, multicultural environment that reduces barriers to health care and helps members develop healthy lifestyles. BlueCare Tennessee's Outreach Department is experienced in working with community entities and health care providers in planning and implementing preventive screening initiatives targeted at members who have been identified with gaps in care.

The BlueCare Tennessee Outreach staff offers a variety of patient services to health care providers including:

- **Identifying, contacting and scheduling members for preventive screenings** as well as coordinating transportation for members to and from their physician appointments.
- **Enrolling members in a BlueCare Tennessee Population Health program** to increase their knowledge of self-care management through education and intervention. This program includes an interactive process consisting of decision tools, counseling and education for members.
- **Arranging screenings and educational sessions on-site at the physician's office to address multiple patient gaps in care.** For example, an Outreach staff member hosting screening initiatives focused on Comprehensive Diabetic Care would coordinate screenings such as HbA1c, dilated retinal eye exams, LDL and nephropathy. In addition, educational materials and glucose monitors would be available.
- **Mutual Support Groups designed to empower member living with a diagnosis of mental illness and substance abuse** to become more engaged in their recovery through a shared connection with others living with a similar diagnosis.
- **Mental Illness First Aid Class**, designed for non-professional groups on the signs and symptoms of mental illness and to equip members of the class with a technique to encourage and support others in seeking and receiving help to avert a potential major behavioral health crisis or event in their lives.
- **Recovery and Resiliency Staff** to assist in behavioral health educational forums and health fairs.
- **Behavioral Health Staff** trained to provide motivational and inspirational presentations to groups of individuals on the road to recovery from mental illness and substance abuse.
- **Achieve Solutions** seven-year, award-winning, web-based resource for consumer and family member alike affected by mental illnesses.
- **Prevention Education and Outreach Coordinators trained to deliver classes in Wellness Recovery Action Planning**, a program designed to aid members and their families in being proactive in the event of a mental health crisis and promote recovery.

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Yes! I am interested in taking advantage of the BlueCare Tennessee Outreach patient services for health care providers.

Please check one or more boxes below indicating your area of interest:

- Women's Health
- Comprehensive Diabetic Care
- Prenatal / Postpartum
- Well-Child / Adolescent Care
- Behavioral Health
- Education Only
- Other:

Please complete the information below and **FAX to 1-423-591-9165**.

You will be contacted within five business days by an outreach representative.

1. Name of Provider Group: _____
2. Provider Group Office Contact: _____
3. Contact Phone Number: _____
4. Office Location: _____
5. Best Time to Call: (Please check one): Monday through Friday: 8 a.m. to 12 p.m.
or
 1 p.m. to 5 p.m.