

How to Start Your Training



Please follow these instructions to create your Quality Interactions account and begin training.

CREATE YOUR ACCOUNT

1 Go to <http://qualityinteractions.interactyx.com/login.aspx>

2 Click on the link “Sign up here.”

3 Complete all sections on the registration form.

Access Code/Organization ID is:
BCBSTN

Entering this code assigns your courses.

The screenshot shows a login form with fields for Username and Password. Below these fields are checkboxes for 'Remember me' and a link for 'Forgot password?'. A blue 'LOGIN NOW' button is present. At the bottom, there is a link 'Sign up here' which is highlighted with an orange box and an arrow from step 2.

ACCESS YOUR COURSES

4 Your account should open up to “My Learning Paths.” You can also get to this section by clicking on “My Training.”

5 Click “START” to see the courses in your learning path.

6 Click “REGISTER” next to the course you would like to begin. This will bring you to the “Course Home Page.” Click “START.”

Progress 34%



* Pretest: C3

* Course: C3

* Evaluation: C3

7

Course contents are listed in order.
Click on the first blue link to begin.

A green check mark will appear when you complete a section. All sections must be completed in order to print your certificate or receive credit.

Answers to 3 FAQs

Still have questions? Get help [by clicking here](#).



HOW DO I PRINT MY CERTIFICATE?

- 1 First make sure you have completed ALL course components—they will be marked with green checks.
- 2 Click on “MY REPORTS.”
- 3 Click on “PRINT/VIEW CERTIFICATE” for the course you have completed.

CAN I FINISH MY COURSE LATER?

You do NOT need to finish a course in one sitting. You may log back in to resume exactly where you left off.

MY COURSE ISN'T WORKING.

- 1 Courses that won't open, are slow, or freeze up, are likely due to an outdated Flash player. To solve this, update your Flash player here: <https://get.adobe.com/flashplayer/>
Note: uncheck the “optional offers” so you don't get unwanted software
- 2 You may also have an issue with your browser. Clear your browser cache and restart your browser.
- 3 If the above two steps don't work, try using a different browser, and check that your operating system (Windows/Mac) is up to date.