

Request for a List of Disclosures of My Health Records

Enrollee Information

Insert information about the individual who is requesting List of Disclosures

Name

Address

Date of Birth
 M M D D Y Y Y Y

Social Security Number

Phone Number

Request for a List of Disclosures

I am asking BlueCare/
 TennCareSelect for a list
 of disclosures of my health
 information on file.

I want information from

to
 M M D D Y Y Y Y M M D D Y Y Y Y

Note: Information cannot be requested for dates more than 6 years from the date of your request.

I understand that:

- The list is free one time in any 12-month period.
- BlueCare/TennCareSelect may charge for more lists in the same 12-month period.
- BlueCare/TennCareSelect will not list disclosures that were made more than 6 years before my request.
- BlueCare/TennCareSelect will only list disclosures of protected health information not related to treatment, payment or health care operations.
- BlueCare/TennCareSelect will not list disclosures made for fraud or abuse compliance.
- BlueCare/TennCareSelect will not list any disclosures that you have authorized.

Sign here: **X** _____ Date: _____

Your Right to an Accounting of Disclosures:

- You have a right to ask for a list of disclosures made by BlueCare/TennCare*Select* of your information.
- You have a right to have an answer to your request within 60 days. We will tell you if there is a delay in getting you an answer. The delay cannot be more than 30 days. You will get an answer in writing either way.
- Your request and our answer will be kept in your record.
- The first list you request in a 12-month period will be free.
- After the first list, you may be charged for more requests in that same 12-month period. The reviewer must decide whether to approve or deny your request. He must do this within a reasonable time. You will get an answer in writing. The answer will include the reason for the decision.

You have a right to file a privacy complaint.

Do you have questions? Do you think that your privacy rights have been violated? If you have a question or a complaint, you can contact one of these offices. TennCare Information Line at 1-800-342-3145, Or

Bureau of TennCare

Attn: Privacy Office
310 Great Circle Road
Nashville, TN 37243
Phone: 1-866-797-9469
Fax: 1-615-532-7322

BlueCross BlueShield of Tennessee

Privacy Office
1 Cameron Hill Circle
Chattanooga, TN 37402
Phone: 1-888-455-3824
e-mail: privacy_office@bcbst.com

U.S. Department of Health and Human Services

Atlanta Federal Center Suite 3B70
61 Forsyth Street, SW
Atlanta, GA 30303-0064
Phone: 1-404-562-7886

You will not be punished if you complain or ask for help.

PLEASE DO NOT WRITE BELOW THIS LINE

For BlueCare /TennCare*Select* Use Only

Location of Record:	Record Holder:
<input type="checkbox"/> Approved _____	
<input type="checkbox"/> Denied _____	
<input type="checkbox"/> Delayed _____	
If delayed, we will act on your request by _____	
Comments _____	

BlueCare/TennCare <i>Select</i> Representative Signature	Date

Spanish: Español ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al BlueCare 1-800-468-9698. Llame al TennCareSelect 1-800-263-5479 (TTY: 711: 888-418-0008).

Kurdish: کوردی ناگاداری: ئەگەر بە زمانی کوردی قەسە دەکەیت، خزمەتگوزاری بەکانی یارمەتی زمان، بەخۆرای، بۆ تۆ بەردەستە. پەیوەندی بە 1-800-263-5479 TennCareSelect 1-800-468-9698 BlueCare (711: 888-418-0008) TTY بکە.



Do you need help with your health care, talking with us, or reading what we send you? Call us for free at: BlueCare 1-800-468-9698 or TennCareSelect 1-800-263-5479 (TTY: 711 and ask for 888-418-0008).

We obey federal and state civil rights laws. We do not treat people in a different way because of their race, color, birth place, language, age, disability, religion, or sex. Do you think we did not help you or treated you differently? Then call BlueCare 1-800-468-9698, TennCareSelect 1-800-263-5479 or TennCare 1-855-857-1673 (TRS 711) for free.

BlueCare Tennessee
1 Cameron Hill Circle | Chattanooga, TN 37402

bluecare.bcbst.com

BlueCare Tennessee is an Independent Licensee of the BlueCross BlueShield Association

17BCM199527 (10/17)